

Public Transit Information THE COUNTY OF ATLANTIC

The County of Atlantic operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964, as amended. Any person who believes that she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint in writing to the County of Atlantic. To file a complaint, or for more information on Atlantic County's obligations under Title VI write to: County of Atlantic, 1333 Atlantic Ave., Atlantic City, NJ 08401 Attn. EEO/Title VI Officer, or visit www.aclink.org. Transportation services provided by this agency are in whole or part funded through federal funds received through NJ TRANSIT and as an individual you also have the right to file your complaint to both the County of Atlantic, as well as the Federal Transit Administration, by writing to: Title VI Program Coordinator, East Building, 5th Floor – TCR, U.S. Dept. of Transportation, Federal Transit Administration, Office of Civil Rights, 1200 New Jersey Ave., SE, Washington, DC 20590. If this information is needed in another language, please call 609-645-5918. Para obtener ésta información en otro idioma, por favor llame a (609) 645-5918.



Atlantic County ADA Assistance:
1-888-426-9243

**If this information is needed
in another language, please call
609-645-5918.**

Effective 1/1/2024

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One Greentree Centre
10,000 Lincoln Drive E., Suite 102,
Marlton NJ 08053
P: (856) 596-8228
www.driveless.com



Call 973-275-5555 for
customer service, or visit:
www.njtransit.com



For:
Senior Citizens
People with Disabilities
Veterans
Rural Residents



**Life Essential
Services:**

- Dialysis Treatment
- Chemotherapy and/or other forms of on-going cancer treatments
- Daily Nutrition Site Services
- Prescribed Physical and Occupational Therapy Programs
- Non-Emergency Medical & Laboratory Appointments
- Weekly Regional Grocery Shopping Programs (4 bag limit per passenger)
- Compensated/Volunteer Employment and/or Educational/Job Training
- All General Public Rural Travel Requests

**Life Enhancing
Services:**

- Non-grocery related shopping services
- All other social and recreational services

**Life Essential trip requests are accepted up to 7 days in advance, and
Life Enhancing trips requests are accepted up to 2 days in advance of the service date.**

Additional Service Information

- All transportation is a shared ride service.
- All riders should be prepared to be picked up as early as 60 minutes prior to their scheduled appointment time. No specific pick-up time will be provided when booking a trip, other than this 60 minute window, as scheduling adjustments regularly occur, as we seek to service the maximum number of riders.
- For information pertaining to your approximate pick up time, on the day of your trip, call the Dispatch Operations Center at 609-645-5918.
- All transportation service provided is "door to door" for all riders. Riders must be ready to board the vehicle when the driver arrives, but it is not necessary to be waiting outside.
- In fairness to others, A.C.T.U. drivers are only permitted to wait 5 minutes after their arrival at the pick-up location, for a rider to board the vehicle.
- Should your needs change, please call A.C.T.U. to cancel your trip.
- All transportation services provided by A.C.T.U. are fare free. Donations are accepted and welcomed in order to provide support to the programs offered.
- Residents requiring special accommodations such as mobility devices, service animals, oxygen tanks, or passengers traveling with a PCA, should notify the A.C.T.U. at the time a reservation is made.
- ADA compliant wheelchair ramps are required at passenger residence for service to be door to door.
- Service is provided on a limited basis to Vineland, NJ and Center City Philadelphia, PA hospitals and medical facilities. Call for further information.

**TRANSPORTATION
RESERVATIONS**

**Call
609-645-5910**

**Call for reservations
weekdays from
1pm to 4pm.**

**Requests are accepted
on a first come - first
served basis, with Life
Enhancing Services
being scheduled
around Life Essential
Services.**

**Large print, audio, and foreign
language versions of the Atlantic
County portion of this brochure are
available upon request by calling the
Transportation Unit at
609-645-5910.**

**If you require assistance or
accommodation with any of ACTU's
services, please call 609-645-5918,
or email: actu@aclink.org.**

**To file a complaint that ACTU's
service is not accessible to persons
with disabilities, information for
doing so is available on our website
www.aclink.org.**

Atlantic County coordinates transit services with many municipal providers. These municipalities have their own free (unless stated otherwise) service for senior citizens and people with disabilities. You must be a resident of the municipality. Schedules within each municipality vary according to the needs of the residents. Please call phone numbers listed for complete information or the County of Atlantic Transportation Unit at 609-645-5910.

ATLANTIC CITY JITNEY ASSOCIATION 609-646-8642

- Free shuttle service between the Atlantic City Rail Terminal and casino locations in Atlantic City.
- Buses depart shortly after each train arrives and provide free service for your return trip to the train station.
- The Jitney runs frequently, 24 hours per day.
- Stops are located on the corner of every route and originate one block from the Boardwalk on Pacific Avenue.
- Call 24 hours in advance for lift-equipped vehicles.

MARGATE 609-822-2285

- Seniors (60+) and people with disabilities
- **Reservations:** 1-2 days in advance
- **Destinations served:** Margate, Longport, and Ventnor
- No fee
- **Availability:** Monday-Friday, 9:15 am-1 pm
- Lift-equipped vehicles
- Door to door service
- Service: Medical, shopping, and other errands

The **English Creek-Tilton Road Community Shuttle** and the **Rt. 54/40 Community Shuttle** are public, deviated-route services serving Atlantic County, with connecting service to **NJ TRANSIT routes 502, 507, 509; and 553 & 554 respectively. Use the Egg Harbor City Rail Station Shuttle** to connect with AC Intl. Airport, the FAA Tech Center, and Stockton University.

Visit www.driveless.com, for schedule information, or call the South Jersey Transportation Authority at **856-227-7571** for details.

Egg Harbor City Rail Station Shuttle



ENGLISH CREEK-TILTON ROAD
COMMUNITY SHUTTLE



PLEASANTVILLE 609-484-3641

- Seniors (60+) and people with disabilities
- **Reservations:** 1 day in advance
- **Destinations served:** Pleasantville
- No fee
- **Availability:** Availability: Weekdays, 7 am – 3:30 pm for nutrition sites. Wednesday only for grocery shopping and Walmart.
- Lift-equipped vehicles
- Door to door service (unless resident lives in a high rise apartment, he/she must go to a designated stop)



Buses

The bus fleet is 100% accessible with bus lifts or ramps. All buses have state-of-the art securement systems to secure customers' mobility devices. The operator will assist you with the mobility device securements. All buses have a "kneeling" feature for people who have difficulty with the first step up into the bus. When a bus "kneels" the first step lowers several inches toward the ground.

Atlantic City Rail Line www.njtransit.com/atlanticcity

All stations are fully accessible. Visit www.njtransit.com/accessibility for more information about each station. The AC Jitney provides complimentary shuttle service to/from the Atlantic City Rail Terminal to all Atlantic City casinos. **For more information:** 609-646-8642 www.jitneyac.com/

Access Link 973-491-4224

www.njtransit.com/accesslinkqanda



Paratransit service for persons with disabilities. All riders must be pre-approved through an eligibility interview and complete an application. This is a shared ride service. Riders must be within ¼ of a mile of an existing bus route and follow same operating hours.

Fares for seniors and persons with disabilities www.njtransit.com/schedules-and-fares/reduced-fare-program

Discounted fares available for persons 62 years of age or older and people with disabilities. Passengers with disabilities show your valid NJ TRANSIT Reduced Fare ID or Medicare Card to bus operator. Allowable IDs for seniors 62 and older includes any ID or document printed with your date of birth and issued by a government (driver's license, birth certificate, passport, etc.), NJ TRANSIT Reduced Fare ID or Medicare Card.

Complete on-line for NJTRANSIT Reduced Fare ID
<https://reducedfare.njtransit.com/>

FOR NJ TRANSIT SCHEDULES:

Cross County Connection • 856-596-8228
ccctma@driveless.com • www.driveless.com

Atlantic County Transportation Unit

THE COUNTY OF ATLANTIC PHONE: 609-645-5910

The County of Atlantic, County Executive, Board of Commissioners, Department of Human Services, and Local Citizen's Transportation Advisory Committee are pleased to offer a wide range of Transportation services to residents of Atlantic County. The Atlantic County Transportation Unit's (A.C.T.U.) program is designed to provide necessary services, on a "first come, first served" basis, to the maximum number of county residents, in conjunction with all other service providers in the region. A.C.T.U. Services are available and provided to Qualified Residents, weekdays, 8:00 am to 4:00 pm, for both Life Essential and Life Enhancing Services. Therefore, when making your Dr. and/or other appointments, please plan ahead so that your appointment begins no earlier than 9:00 am, and is completed no later than 3:00 pm.

QUALIFIED RESIDENTS:

- Age 60 or older
- Persons with disability
- Veteran traveling to/from qualified medical centers
- Reside in rural areas of western Atlantic County

A.C.T.U. may not duplicate other transportation services. Therefore, residents with other transportation available to them (ex: assisted living facilities/institutions) are not eligible

Service Operations

- Service operates Monday-Friday; 8:00 am to 4:00 pm
- Reservations are required. Call 609-645-5910 between 1:00 pm and 4:00 pm, weekdays.
- Advanced reservations for Life Essential Services are accepted up to 7 days prior to travel
- Advanced reservations for Life Enhancing Services are accepted up to 2 days prior to travel
- For Customer Service, further information, and cancellations, call 609-645-5910 between 7:00 am and 3:30 pm, weekdays.